



MARIE-THÉRÈSE MONENE

(open to relocation)

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ABOUT ME

International professional with experience in stakeholder management, client advisory, business development and cross-cultural collaboration. Passionate about building positive workplace relationships, supporting teams and contributing to inclusive and people-centered organizations. Experienced in coordinating projects in international environments. Fluent in French, English and Spanish, with developing proficiency in Portuguese.

CORE SKILLS

- People & Stakeholder Management
- Cross-cultural Communication
- Employee & Client Support
- Organizational Development
- Project Coordination
- Relationship Building
- Problem Solving
- Team Collaboration
- Strategic Thinking

DIGITAL TOOLS

- Microsoft Office Suite
- Google Workspace
- Microsoft Teams / Zoom / Google Meet
- SAP
- HubSpot CRM
- ERP Systems
- Canva
- Social Media Management

LANGUAGES

French	Native (C2)
English	Professional (C1)
Spanish	Professional (C1)
Portuguese	Basic (A1)



Driving licence

PROFESSIONAL EXPERIENCE

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| 2024/25 | The Business Year - Country Manager | KUWAIT |
| | <ul style="list-style-type: none">• Developed strategic partnerships and managed business opportunities in an international environment.• Coordinated executive meetings and interviews with business leaders and public stakeholders.• Built trusted relationships while managing multiple projects across multicultural teams. | |
| 2024 | American Express - Customer Advisor | SPAIN |
| | <ul style="list-style-type: none">• Delivered high-quality customer support in a fast-paced international environment.• Resolved complex situations through communication, problem-solving and empathy.• Contributed to customer satisfaction by providing personalized and efficient solutions. | |
| 2023 | Working Holiday Visa | AUSTRALIA |
| | <ul style="list-style-type: none">• Worked across reception, operations and sales in multicultural environments.• Adapted quickly to new industries while strengthening organisational and communication skills.• Developed resilience, teamwork and a strong service-oriented mindset through diverse experiences. | |
| 2022 | CBC Banque et Assurance - Customer Advisor | BELGIUM |
| | <ul style="list-style-type: none">• Advised clients by understanding their needs and delivering tailored financial solutions.• Built long-term relationships through active listening, trust and a customer-centered approach. | |

FORMATION

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| 2014/17 | HELMo Campus Guillemins (University) | BELGIUM |
| | Bachelor Degree in Business Management | |
| | <ul style="list-style-type: none">• Graduated with honors• Focus on languages (English and Spanish) | |
| 2016/17 | Universidad Católica de Valencia (University) | SPAIN |
| | <ul style="list-style-type: none">• International academic experience focused on business, languages and intercultural communication. | |